

Questions and Answers - Regarding Klise Stock Wire Mesh Grilles

Woven Wire Grille Information

Klise wire mesh grilles are hand-woven. These wire meshes are not welded, but are held together by the interlocking effect of weaving. Klise can custom cut the stock grille patterns down from their original 20" x 48" dimensions to the specified sizes requested by the customer. This cutting service is offered at no additional cost for small quantities of up to five pieces. Additional cutting fees will apply for orders over 5 pieces.

Wrong Size?

Because of the interlocking weave, the nature of the grille is to be somewhat flexible, and during shipping and handling is likely to "settle" or slightly change shape and appear to be the incorrect size (example: a 20" x 48" sheet may arrive in its package and appear to measure 19-3/4" x 48-1/4"). Many customers inquire as to whether or not there was a mistake, in sending them an incorrect size grille.

Answer & Solution!

Settling of the grille during shipping is a normal occurrence. A simple compression or gentle scissoring motion (from corner to opposite corner) will return the grill to its original desired dimensions in both length and width.

Exact Size?

At times customers may anticipate "exact" measurements on their wire mesh grillework, and find that their grilles may be only a fraction larger.

Answer & Solution!

The established tolerances for Klise woven wire mesh grilles are - 0", +1/8" in width and - 0", +1/4" in length. Klise has quality processes in place to ensure that close tolerances are held. For final mounting of the grille, the installation professional may carefully trim excess wire equally from the sides to maintain symmetry.

Missing Corner Pieces?

As that Klise wire grilles are woven and not welded, there are rare occasions during installation, when small corner pieces may come loose. Klise carefully packages our stocked wire mesh grilles to minimize the chance of corner pieces coming loose.

Answer and Solution!

It is important that installation professionals use care when installing their grilles to avoid corruption of the delicate weave. Should a small corner piece become loose or fall out of the weave, Klise typically can send a small wire piece to the customer to fit back in to the grille. Simply contact our customer service team should you have any questions.